

# ...Consumer for Smart Energy System



**European Consumer  
Organisation  
Božena Stašenková**



**SUSTAINABLE  
ENERGY WEEK**

An initiative  
of the



European  
Commission

# European Consumer Organizations

- Established in 2009, an independent, Non-Profit, Non-Governmental Organization
- Registered in Torino, Italy
- 15 organizations from 14 member States of EU
- The ECU defends consumer rights in all their sectors of interests at national and European level
- Personal experiences : teacher trainer, consumer councillor and mediator, chairman of condominium

**CLEAN ENERGY  
FOR ALL EUROPEANS**



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# EU, governments, schools, NGO

- Preparing of smart energy consumer is longlife process
- Goals of EU and national government policy is needed to better connect with schools and consumers
- Consumer organizations have many possibilities how to stimulate this process and support consumers to participate in a smart energy system

# Educate consumers

- School systems very slowly follow a real life
- Energy consumption and its saving is difficult themes and lessons for teachers and students
- Challenge of 21. century at school system is cross-curriculum education (energy, financial education and media education)
- Students after schooling will have different occupation but will use energy every day

# Support of Smart Energy System at schools

- Cross-curriculum education has to start by effective teacher training
- The courses must be accompanied by professional materials for teaching, manuals for teachers and students
- Interactive sources for teaching about SES have to be created by professionals
- Is needed financial support of EU and also governments of MS

# EU supported Consumer Classroom

*Consumer Classroom*

New Year Kit 2017

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Interschool competition

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*lessons for life*



# Consumer Classroom

As a European consumer, when you buy a product or service online or in a shop, you have rights.

## DO YOUR STUDENTS KNOW THEIR RIGHTS?



## NEW YEAR KIT 2017

THE NEW YEAR KIT 2017 HELPS YOU TO PREPARE YOUR CONSUMER PROTECTION LESSONS QUICKLY WITH FREE RESOURCES IN YOUR LANGUAGE.



AVAILABLE IN ALL  
24 EUROPEAN  
LANGUAGES



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MORE TOOLS &  
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CLIMATE CHANGE - CAUSES - SMART ENERGY CO

Author: Kristina Ražanienė Format: .pdf

 | ★★★★★ | + | 



Our Carbon Footprint

Author: Andreea Suciú Format: .pdf

 | ★★★★★ | + | 



Images and Objects, Active Learning Toolkit #2: Per and Climate Change

Author: Butler, F., Gottschau, J., Gunnlaugsdottir, S. A., Gudmundsdottir, S., Jep M., Piscopo, S., Torkar, G. Format: .pdf

| ★★★★★ | + | 



Inter-School Competition Energy Kit

Author: Consumer Classroom Format: .pdf

The Energy Resource Kit is designed to help students and teachers with p Energy and provides all the information needed to participate in the Inter-S The Kit is available in all languages and contains key informations on the li consumption, teaching resources such as lesson plans, activities, videos a In addition, examples of outdoor activities or educational trips are presente useful for teachers to implement with their class the team project: rules and Competition are presented.

 | ★★★★★ | + | 



# The joint winning projects 2017

- **Energy and the Environment** - students in Artashat, Armenia and Mira, Italy; Created a monopoly game, on different themes of using energy in daily life, taking care of our environment
- **Resource Efficiency in Croatia and Lithuania'** - students from Raseiniai, Lithuania and Vukovar, Croatia – Educate about the mistakes in everyday energy consumption.

# Consumption for life with ADR

- 20th year of international contest of students from the Czech and Slovak Republic
- Supported by members of EP - Monika Smolkova and Olga Sehnalova
- 20th year of the competition
- Theme of consumer magazines : „Out-of-Court Dispute Resolution - What We Know about it and How We use it



# Consumer organizations for SES

- Be in a social dialogue with consumers and national government to raise an impact of SES
- Monitoring of energy market to inform national government about problems of consumers to better implement SES
- Organizing teacher trainings, create and publish materials for cross-curriculum teaching

# Other activities of ECU

- Involvement of the members in energy projects on national level and HORIZON 2020
- ECO2 project - very small consumer group will help consumers change behaviour towards more energy conscious decision and actions
- Engage H2020 will help vulnerable consumers tackle fuel poverty by facilitating more sustainable energy behaviour and choices in their everyday life

# Consumer information and empowering programme

- Benefit of better information and education of consumers will exceed financial investment
- Directive 2012/27/EU, art. 12 Member states shall take appropriate measures to promote and facilitate an efficient use of energy by small energy customers, including domestic customers, point (a) to promote behavioural change, or (b) engage consumer and consumer organization through communication

# Implementation of SES

- Art. 24 „Monitoring of implementation of Directive 2012/27/EU“
- Report of progress has to be in The National Energy Efficiency Action Plan
- The Commission shall evaluate art. 3, 6, 7, 19,
- Art.12 Consumer information and empowering programme - implementation in in National Energy Efficiency Action Plan

# THANK YOU!

[www.eusew.eu](http://www.eusew.eu)



'EU Sustainable Energy Week'



@euenergyweek & #EUSEW17



'EU Sustainable Energy Week'



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