European active citizens for vaccination: focus on Hungary (2019 - 2020)



Fókusz Csoport: Védőoltások az egész életre szóló immunitás megközelítésben











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1. About us

Cittadinanzattiva APS has more than 40 years of experience in protecting citizens' rights in the health sector, which initiated with its Tribunale per i diritti del malato1 ("Tribunal for Patients' Rights" or TDM) in 1980 and was later strengthened through the Coordinamento nazionale Associazioni Malati Cronici2 (National Coordination Centre of Chronic Patients' Associations) in 1996.

Cittadinanzattiva promotes protection against violations of the right of individual citizens through its free-of-charge counselling, information and support service provided by 300 TDM offices located nationwide. Each year in Italy, we collect an average of 25,000 among complaints and requests of information from patients and citizens and thanks to them, we present different Annual Reports to the Ministry of Health and relevant healthcare stakeholders, providing them a civic point of view about the daily relationship between the National Health System and Italian citizens and describing the state of the art of the access to health services in the different Italian regions.

Starting from 2001, through its EU branch, Active Citizenship Network (ACN)3, Cittadinanzattiva has been promoting civic participation and rights' protection, also at European level, gathering almost 200 civic and patients' organizations all over the Continent. Active Citizenship Network (ACN) is a flexible network of European civil society organizations that participate as partners in different projects, aimed at encouraging the active participation of citizens in the European policies. ACN mirrors Cittadinazattiva's policies concerning healthcare, consumer protection, corporate and social responsibility, education and training at international level. ACN's mission is to promote and support the construction of European citizenship as an active citizenship, meaning the exercise of citizens' powers and responsibilities in policymaking. The European Charter of Patients' Rights and promotion of the European Patients' Rights Day are its major initiatives in the field of health.

Over the last 20 years, it has been increasing Cittadinanzattiva - Active Citizenship Network contributions for the promotion and protection of citizens' rights in the fields of vaccination.

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¹ https://www.cittadinanzattiva.it/corporate/salute/1843-tribunale-per-i-diritti-del-malato.html

² https://www.cittadinanzattiva.it/corporate/salute/1845-cnamc-malati-cronici.html

³ www.activecitizenship.net

2. Our commitment on Vaccination

Cittadinanzattiva ·Active Citizenship Network is deeply committed to contribute to raise awareness about the importance of vaccination in Italy and across Europe⁴: immunization is vital to prevent diseases and protect life. Our commitment has been appreciated by the European Center for Disease Prevention and Control (ECDC), the Agency of the European Union aimed at strengthening Europe's defense against infectious diseases that, in 2016, has decided to officially include Cittadinanzattiva in the ECDC Technical Advisory Group for Increasing Vaccine Coverage. As members of this Advisory Group we feel a great responsibility to commit ourselves to this issue: we believe that a widespread vaccination culture is necessary, particularly to overcome the idea that we only get vaccinated when we are young and, instead, to shift to a common knowledge linked to a life-course vaccination approach which prevents a series of diseases even during adulthood.

Some example of our activities:

In 2018 #Rompilatrasmissione (break the broadcasting), an information campaign on vaccination was held in Italy by Cittadinanzattiva-Tribunal for patients' rights. Its aim was to illustrate citizens the benefits of prophylaxis through correct, scientific and evidence-based information in a more friendly environment of organizations that deliver vaccines across Italy⁵.

On November 16, 2018, an "Open day" took place in 37 cities of eleven Italian regions: Cittadinanzattiva-Tribunal for Patients' Rights local offices opened to give information on vaccines and help citizens to face any critical issues in this area. Activists and experts met



citizens to promote proximity information, distributing useful material and collecting reports in order to offer tools and support to protect themselves.

⁴ http://www.activecitizenship.net/patients-rights/projects/278-the-engagement-of-cittadinanzattiva-on-vaccination.html

⁵ https://cittadinanzattiva.it/files/progetti/salute/RompiLaTrasmissione WEB 12 09.pdf

⁶ https://www.cittadinanzattiva.it/primo-piano/salute/11823-16-novembre-primo-open-day-sui-vaccini.html

A series of training initiatives titled "Vaccinations, rights and duties today: learn to teach and to promote empowerment" were launched by Cittadinanzattiva on the 22nd of October 2019. The goal of the initiative was to improve the understanding of vaccination among constituencies and activists. On the 23rd of October 2019, Cittadinanzattiva launched in Italy the second edition



of its campaign on vaccination called #Rompilatrasmissione focused on flu vaccination⁸.

On the 28th February 2018, ACN realized a public event in the European Parliament, hosted

by the MEP David Borrelli in the framework of the MEPs Interest Group "European Patients' Rights & Cross-Border Healthcare". The event titled "The challenges of life-course vaccination to enhance public health protection in Europe: a multi-stakeholder approach"9—intended to demonstrate what citizens and advocacy



groups, in partnership with stakeholders can offer in terms of raise awareness about the phenomenon, enhance the body of knowledge of positive cases and success, and strengthen

commitment to this topic. On the 7th November 2018, ACN organized another event at the EU Parliament aimed to build a close collaboration with European institutions and health-stakeholders to determine how we can work together to a more effective civic society engagement in vaccination policies. The event brought together MEPs, the Deputy Director General of DG SANTE, the leader of the Joint Action on Vaccination, experts and of



course representatives of civic society very active on the theme of vaccination¹⁰.

⁷ https://www.cittadinanzattiva.it/comunicati/salute/12671-vaccinazioni-diritti-e-doveri-oggi-in-italia-al-via-i-seminari-di-formazione.html il sottolineato blu va tolto

⁸ https://www.cittadinanzattiva.it/files/progetti/salute/rompilatrasmissione_2019_DEFINITIVA_WEB.pdf

⁹ http://www.interestgroup.activecitizenship.net/131-the-challenges-of-life-course-vaccination-to-enhance-public-health-protection-in-europe-a-multi-stakeholder-approach.html

¹⁰ http://www.activecitizenship.net/gallery-home/275-active-citizens-in-europe-advocate-for-vaccination-encouraging-reactions-from-european-institutions.html formattazione

3. Project description "European Active Citizens for Vaccination"

In April 2019 ACN launched, during the European immunization week, a new project called "European Active Citizens for Vaccination". The aim was to improve the awareness on the importance of vaccination across Europe: the scientific evidence is clear, vaccination is an essential public health tool and helps to guarantee our fundamental rights as a European citizen.

ACN, realized two main actions:

1. A social media communication campaign throughout a Video that supports and spread this core message: "Together, as active and aware citizens, we can protect ourselves, become the champion of your future!", sending a unified, clear and strong message on the importance of vaccination directly from citizens to citizens. Videos were made in all the national languages of the involved countries (Italy, Hungary, Poland, Ireland and Spain) and then produced, shared and customized for each country. Moreover, an informative leaflet in a different language has been produced¹².

Hungarian video¹³





¹¹ http://www.activecitizenship.net/patients-rights/projects/294-european-active-citizens-for-vaccination-2019.html

¹² www.activecitizenship.net/patients-rights/projects/294-european-active-citizens-for-vaccination-2019.html

¹³https://www.youtube.com/watch?v=6TRdq40fF00&list=PLTY7bwII0hM0g-Q-PLIptYQFgNIhOxoyx

2. **A civic consultation** of the national immunization plans throughout the realization of three **focus groups** in Spain, Hungary and Poland titled "Civic Consultation on the National Immunization Plan: is it "focused on a life course approach?": thanks to the work and cooperation of our constituency of national citizens' organizations, we brought together around the table leaders of civic and patients association, healthcare professionals, policymakers and other stakeholders involved in each country in the administration of vaccines. The aims was find together proposals and gather impressions, suggestions, advices and provide institutional and health care stakeholders with: the strengths/weaknesses of national policies and plans about their approach to life-course immunization approach; the common elements or specificities that affect a greater or lower success of this approach. The first countries involved were Hungary, Poland, Spain with the respective associations: Vedem Civilian for Vaccination¹⁴, Institute of Patients' Rights and Health Education¹⁵, Foro Español de Pacientes¹⁶ and the Asociación Española contra la Meningitis¹⁷.



A glimpse of the Hungarian focus group

¹⁴ https://vedem.hu/

¹⁵ http://ippez.pl/

¹⁶ https://forodepacientes.org/

¹⁷ https://www.contralameningitis.org/la-asociacion/

For the success of the project, ACN established and managed a Steering Committee, composed of professionals, experts, and representatives of civic and patients' associations to define the messages of the social media communication campaign and the main contents of the civic evaluation. The meeting of the Steering Committee of the project was realized in Brussels at the beginning of July 2019. The members involved were:

George Griffin	Federation of European Academies of Medicine (FEAM)
Professor Alberto Tozzi and Dr. Sara Ciampini	Epidemiologist and Chief Innovation Officer, Bambino Gesù Children's Hospital, Italy. Leader of the Vaccine Safety Net Web Analytics project.
Elena Moya	Confederation of Meningitis Organizations (CoMO)
Dafne Holt and Malcom Taylor	Coalition for Life-course Immunization
Silvia Romeo	ThinkYoung
Gary Finnegan (<i>Moderator of the discussion and media partner</i>)	Vaccines Today
Mariano Votta, Daniela Quaggia, Alessandro Cossu, Andrea Falzarano	Cittadinanzattiva - Active Citizenship Network

The key role of the life-course approach in vaccination policy

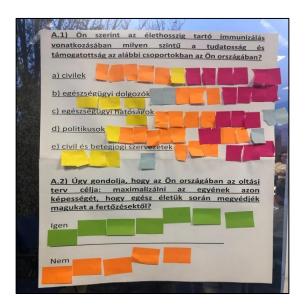
Most vaccination programmes focus on discrete life stages such as childhood, but evidence supports a life-course approach, meaning vaccination given through all phases of life. The life-course approach to immunization recognizes the role of immunization as a strategy to prevent disease and maximize health over one's entire life, regardless of an individual's age. A life-course approach requires that immunization schedules and access to vaccination respond to an individual's stage in life.

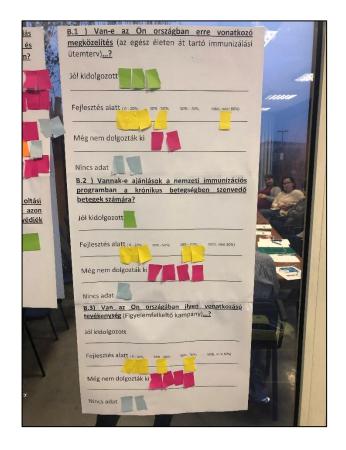
A life-course approach has been advocated by the World Health Organization (WHO) as a model of healthcare provision that would benefit both individuals and healthcare systems. It involves looking at health as a continuum through life: a dynamic and interconnected process, as opposed to rigid life stages. It moves away from traditional approaches, where one develops and delivers vaccines in response to immediate threats for discrete age groups. Instead, investments in vaccination strategies should be based on their potential to strengthen individuals' ability to maintain good health over the course of their lives, and their impact on the prevention of other pathogens and comorbidities over time.

4. Methodology applied in the Civic Consultations (Focus Group)

ACN worked on the creation of a questionnaire (with both closed and open questions) that was handed out to each participant in order to be used as a base of discussion during the focus group on the specific theme of life-course immunization approach in the national immunization plan; to make an exchange of information on how it is organized in that country compared with other countries: to find together proposals, suggestions, advice on that aspect.

Different people were involved, such as: leaders of civic and patient's associations, healthcare professionals, policymakers and other stakeholders implicated in the administration of vaccines. Each focus group was led by a moderator and lasted between one and a half to three hours, depending on the number of participants. The discussions were recorded in order to be better summarized. Each participant was given two sheets with the written questions that the moderator had to ask during the discussion so that they could always see them and write down their answers in a completely anonymous way. During the debate they were given post-its of different colours to indicate their answer to the questions in a poster in the middle of the table, from which the moderator got inspiration to guide the next discussion.





The questions were divided into two blocks, A and B: in part A, the more general, all participants were asked to answer how they evaluated the awareness and support for life-course immunization approach in their Country, among different subjects, and how much vaccination plan in their country is designed to help maximize the individuals' ability to protect themselves from infection over the course of their lives.

In part B, the questions regarded five key policy elements that characterize effective lifecourse immunization strategies (according to the IFPMA Report¹⁸):

- 1. Comprehensive immunization program that supports vaccine availability,
- 2. Public demand for immunization,
- 3. Engaged healthcare professionals,
- 4. Multidisciplinary and cross-sectoral coordination,
- 5. Robust data informing policies and programs.

 $^{^{18}\,}https://www.ifpma.org/wp-content/uploads/2019/08/IFPMA_HPP_Life_Course_Immunization_Full_Report.pdf$

Comprehensive immunization program that supports vaccine availability



- Immunization schedule covers whole life course
- Recommendations are evidence-based and reviewed regularly
- Reliable vaccine supply chain in place
- Immunization across the life course prioritized and adequately resourced
- Vaccines available for underserved communities.



Public demand for immunization

- Public awareness campaigns encourage vaccine uptake across the life course
- Active civil society organizations involved in vaccine promotion



Engaged healthcare professionals (HCPs)

- · HCPs educated about benefits of life-course immunization
- · HCPs supported to be vaccinated



Multidisciplinary and cross-sectoral coordination

- Immunization integrated into healthy living and healthy ageing policies
- Collaboration with other sectors supports vaccine delivery in non-clinical settings



Robust data informing policies and programs

- Immunization coverage targets cover the life course
- Electronic databases collect and share immunization and infectious disease data
- Immunization data available to individuals and healthcare professionals

Image from IFPMA report

5. Main results in Hungary

The Hungarian Focus Group took place in Budapest, on 9th of December 2019. The meeting was organized by Vedem - Civillian For Vaccination. The participants were:

Máté Jankovics	VÉDEM Association
Dr. Istvánné Jankovics	AMMY Ltd
Zita Dobiné Jankovics	VÉDEM Association
Hajnalka Rostásné Szabó	District Nurse
Erzsébet Trepinszki	District Nurse
Dr. Ágnes Hasitz	Family Doctor
Krisztina H. Völgyes	National Stroke League
Dr. Zsuzsa Jelenik	Infant and pediatrician infectivologist -Buda Health Center
Dávid Kuti	President, "VÉDEM" Association
Dr. Kálmán Bartha	Vaccinologist
Dr. István Jankovics	Virologist
Dr. Gábor Pogány	Hungarian Patients' Forum
Prof. dr. Kristóf Nékám	President, Hungarian Allergy Association (he was not present at the meeting. But he completed the questionnaire and wrote suggestions.)
Daniela Quaggia (Observer)	Active Citizenship Network

The participants started answering¹⁹ the question (A.1) regarding their perception of the awareness and support on life-course immunization approach among citizens, showing how half of the participants believed that it is poor, five that it is very poor, only one believed it is good. 20

Very Good	Good	Acceptable	Poor	Very Poor
0	1	0	6	5

¹⁹ NOTE: Not all the participants answered all the questions.

²⁰ We inserted an emoticon next to each answer as a visual summary of the main result.

About awareness and support among health professionals (question A.2), most of the answers rated it as *poor*. Two participants think it is *acceptable* and three that it is *very poor*.



Very Good	Good	Acceptable	Poor	Very Poor
0	0	2	4	3

Concerning awareness and support among health authorities (question A.3), participants think it is *very poor*. Two consider it *acceptable* and three *poor*, only one believes it is *good*.



Very Good	Good	Acceptabl e	Poor	Very Poor
0	1	2	3	4

For what concerns **policy maker's awareness and support (question A.4)**, utmost considers it as *very poor*, two as *poor*. One as *good* and one as *acceptable*.

Very Good	Good	Acceptable	Poor	Very Poor
0	1	1	2	7

Finally, participants believe that awareness and support among civic and patients' associations (question A.5), is *poor* or *very poor*. Four consider it *good* and one *acceptable*.



Very Good	Good	Acceptable	Poor	Very Poor
0	4	1	3	3

Regarding the vaccinations plan and its capacity to maximize the individuals' ability to protect themselves from infection over the course of their lives (question A.6), more than half of the participants believe it is well designed, though the others believe, it is not.

YES	NO	
7	5	

The twelve participants then discussed the second part of the questionnaire.

Answering about how the development of a immunization schedule that covers whole life course is in their country (question B.1), most participants said that it is *in development*.

Three that it is well developed and two that it is not yet developed.

Н				
	Well Developed	In development	Not yet developed	No Answer

Concerning the existence of **recommendations** in national immunisation programme for patients with specific **chronic conditions (question B.2)**, one participant answered it is *well developed*. Five that it is *in development* and four *not yet developed*.

Well Developed	In development	Not yet developed	No Answer
1	5	4	1

Participants also believe that awareness campaigns encouraging vaccine uptake across the life course in their country (question B.3), is *in development* or not *yet developed*.

Well Developed	In development	Not yet developed	No Answer
0	5	4	2

About the involvement of **Active Civil society organizations in vaccine promotion (question B.4),** four participants answered that it is *in development* and four that it is *not yet developed.*

Well Developed	In development	Not yet developed	No Answer
0	4	4	4

On the aspect of health care professionals' education and training about benefits of immunization across the life course (question B.5), half of the participants answered that it is *in development*, three that it is *well developed*.

Well Developed	In development	Not yet developed	No Answer
3	7	0	3

Talking about the support activated to facilitate **Health Care professionals to be vaccinated** (question B.6), nearly all participants answered this option is *in development*. Two that it is not yet developed.

Well Developed	In development	Not yet developed	No Answer
0	8	2	1

For what concerns **immunization integrated into healthy ageing policies (question B.7)** (national health and ageing policies that recognize immunization as an important strategy to achieve their aims), most participants answered it is *in development* and two that it is *not yet developed*.

Well Developed	In development	Not yet developed	No Answer
0	7	2	3

On vaccine delivery in non-clinical settings (question B.8), most participants answered that it is *not yet developed*. Three answered it is *in development*.

Well Developed	In development	Not yet developed	No Answer
0	3	8	1

About the existence of **coverage targets for vaccines in all groups across the life course** to evaluate immunization program effectiveness and determine whether new initiatives are required in Hungary **(question B.9)**, most participants answered that it is in development, four that it is *not yet developed*.

Well Developed	In development	Not yet developed	No Answer
0	6	4	2

Regarding the last question on **timely and accurate data on vaccine uptake (question B.10)**, four participants answered it is *in development*, three that it is *not yet developed*.

Well Developed	In development	Not yet developed	No Answer
0	4	3	5

6. Elements emerged from the debate

Most of the participants believe that, in general, the main aspects that should **facilitate a life-long approach** to vaccination in Hungary are:

- There is an **already good working mandatory vaccine system** for children: in Hungary, vaccination against diphtheria has been mandatory since 1938. Starting from 2019 twelve types of pathogens have been used as a mandatory (and free of charge) vaccines.
- **Vaccination discipline** is excellent, with vaccination coverage of over 95% in all cases. The epidemiological surveillance system includes surveillance of 81 pathogens.
- The professionalism and commitment of pediatricians, GPs and nurses in the use of vaccines is excellent.
- Existence of a family-oriented social environment: the use of **vaccines for families** with children is considered important. Enough time and energy are spent to attend regular health counseling and children receive the right vaccinations at the right time.
- Motivated patients' associations: there are many mandatory and recommended vaccines associated with chronic infectious diseases such as diabetes, kidney disease and allergy.

The organizations that protect the rights of these patients are actively involved in promoting the use of vaccines.

On the contrary, **the main obstacles** are:

- There is a wide social layer who cannot afford the necessary vaccinations: mandatory vaccinations provided to children are free of charge, however, only few vaccines for adults (flu, rabies, tetanus) are financed by the government. In addition, the general 50% support rate has dropped in recent years, so the poorer people cannot fund their vaccinations.
- Not enough **clear information for citizens** about the effects of the vaccines: the lack of appropriate information and a positive campaign also hinders the widespread use of the vaccine. For example, influenza vaccination for chronic patients is free of charge, but only half of the amount that can be used is administered.
- Fear of the side effects: the Vaccine Adverse Event Reporting System (VAERS) is too complicated for citizens: the system works very well for professionals, but even though the civilian can report side effects directly to the authorities (OGYÉI), there is minimal activity from the civilian side. As a result, fake news is often spread, often supported by the media.

a) About the topic of an immunization schedule that covers the whole life course,

What favors it:

- Engaged professionals: regular and **continuous training of health care staff**, providing access to up-to-date information. At these mandatory conferences, GPs receive first-hand information, and, at the same time, consultation opportunities are available. A significant number of GPs take part in these trainings.
- **Well prepared nurses**: further training is also open to nurses. A significant proportion of nurses attend two or three vaccine conferences each year.

What hinders it:

- Bad communication: there is no regular communication about vaccines. In the past, the National Institute of Public Health has directed communication on vaccines, but due to reorganizations, there has been less media coverage on the topic lately.
- The number of health professionals in some disciplines has been significantly reduced, and the issue of professional replacement in the area has not been fully resolved.

The rapid changing of the healthcare system.

Pro:

- There is already a mandatory vaccine schedule for age 0-13 years old. The system of mandatory (free of charge) vaccination of children provides an opportunity to make the life-long vaccination system more efficient in Hungary. The professional background of vaccine acquisition, distribution and surveillance system is available.
- There are some professional non-official recommendations for adults. Some vaccine recommendations are already available in Hungary. This system should be made more compact by taking appropriate health-policy measures.

Challenges:

- The evolution of infectious diseases, due to global warming and the widening of migration, puts new challenges in lifelong immunization. New challenges have emerged and are constantly emerging, for which the right professional response needs to be given as soon as possible.
- The non-official recommendation for adults reaches only few. Patient rights organizations and non-governmental organizations must be involved in communicating these new challenges properly.

Suggestions:

- Discussion between the stakeholders of the national healthcare system in order to provide an effective response, information channels must be found to help healthcare organizations in different areas to develop an action plan for lifelong vaccination based on professional consensus.
- Make an official recommendation that can be widely distributed. The professional
 organizations should be made aware of the importance of lifelong vaccination, and
 they should help to formulate a new proposal by providing them with accurate
 information.
- To get national/international funding: In order to achieve these goals, it is important to look at the possibilities of national and international founds in this field and to seek contacts with organizations in other European Union countries. It should be signaled

to decision makers that the previous 50% support for adult access to vaccination should be restored.

b) About recommendations in national immunization programmes for patients with specific chronic conditions

What favors it:

- Patient associations: patient organizations have accurate information about the data
 of patients with chronic diseases. These data provide professional with information,
 and moreover, patient organizations are aware of the financial needs they have for
 patient care. These data can be used as a starting point for developing professional
 recommendations.
- Free influenza vaccine for patients with chronic illnesses. The excellent organization
 and management of influenza surveillance and vaccination, which has been working
 well for decades, could provide an appropriate base for the delivery of other vaccines
 to target groups and for the organization of a control monitoring system.

Obstacles:

- Financials or additional funding should be allocated to the **insurance system** for each disease group.
- **No specific recommendation** for patients with chronic illnesses. It would be necessary to develop a formal recommendation for people with various chronic conditions, which is also available to doctors and patients.

Suggestions:

- To improve **specific recommendations**, in cooperation with healthcare professionals and civic/patients' associations. For the recommendation to be made, political decision-makers must be given the appropriate financial background
- **Feasibility studies** should be conducted based on the available data for the individual patients. Professional decision-makers should make recommendations in the light of these studies.
- To get national/international **funding** for immunization programs of patients with specific chronic conditions.

c) About Public awareness campaigns

What favors it:

- **Citizens are open to more information** on this topic. Vaccination rates in Hungary are high, especially about childhood vaccines. Most citizens are aware that the use of vaccines is important for maintaining health.
- There were **successful campaigns in the former years**. It should be mentioned that vaccination against pneumococci for elderly people has been successful over the past decades. There has been a similar successful campaign on HPV vaccination.

What hinders:

There are no public awareness campaigns about adult's vaccination. Experience from previous successful campaigns should develop a comprehensive, continuous information system for all ages and all communication channels.

Suggestions:

• National/international **funding** for campaigns of civic associations. Need to create the right financial background for campaigns.

d) About Active Civil society organizations promoting immunization across the life course

What favors it:

- Patients (with chronic illnesses) **associations** are **interested** in life course immunization. Patient organizations have an interest in developing a lifelong vaccination plan and implementing approved programs.
- There are **scientific materials available**, though often not even known by doctors. They can be a good basis for promotion. The first step is to reach all healthcare workers.

What hinders:

• **No strong civic promoting activity**. Individuals should also be interested in lifelong vaccination projects. Information should be provided to chronic patients in all areas.

• Scientific materials are difficult to understand. Information for professionals should be translated into lay language for citizens. The description of the importance of lifelong immunization needs to be simple.

Suggestions:

- Strong cooperation between professionals and civic associations. It is necessary for healthcare workers to consider civic associations as partners. Through regular consultation, build together a successful communication.
- Patients' associations should cooperate with VÉDEM to translate scientific materials (handouts, infographics) for civilians. Patient organizations should not be involved individually, but jointly in the development and dissemination of professional information at the appropriate level. The "VÉDEM" helps coordinating this work.

e) About Health Care Professionals education about benefits of immunization across the life course

What favors it:

- Regularly organized trainings about vaccination. In Hungary, three national continuing education courses on vaccines are organized annually. Many GPs and nurses are involved.
- There are many good and valid materials. Continuously published specialist books and numerous professional publications supporting family doctors in vaccination education.

What hinders:

• There are **no additional regional courses** beyond national trainings. Even though there are enough specialists in all fields to conduct the courses.

Challenges:

- **No mandatory education** about life course immunization for healthcare professionals. Lifelong immunization programs should be highlighted in the training materials.
- Different **social problems** in different regions: a different communication strategy is needed due to the higher rate of unemployment.

Suggestions:

- **Online education**: Hungary has a high proportion of the population who regularly use the internet. Especially the younger ones. However, nowadays more and more seniors have access to online information because the government is organizing free courses for them.
- To help vaccine- supporting associations to implement online courses. The material of the online courses should be developed and made available in all regions. It would be important to build a nationwide network where local professionals and local civilians can also validate their online courses through face-to-face meetings. Online courses must be certified by those who have successfully completed the course.

f) About the support to Health Care Professionals to be vaccinated

What favors it:

- Expectation form patient's side: many patients expect their GPs to be vaccinated with a vaccine to prevent the disease. Especially during the flu season and measles appearances, this tendency intensified.
- due to the low number of healthcare workers, it is essential to maximize the human resources (prevent illnesses). For healthcare workers, the employer reviews the medical fitness every year. Vaccinations are also checked during these reviews.

What hinders:

- **Bad practice:** unfortunately, due to bad practice, GPs do not take their own immunization protocol seriously. There is often a misconception that the "natural immunity" of health workers is better than the immunity of patients.
- It is hard to communicate with healthcare professionals on health topics. Appropriate regulations and the citizens well-being should help ensure that health workers also use lifelong immunization as they treat sick people who are more susceptible to infection.

Suggestions:

• To **change bad habits**: it is a long and labor-intensive process. Based on the habits and needs of healthcare workers, a model program for successful change should be

- developed. It helps, if the program minimizes the time and effort spent by healthcare professionals.
- Free life-course immunization for healthcare workers. First, vaccinations should be made available to healthcare workers free of charge, as well as give them opportunities for administration on their workplace. The "VÉDEM" can provide community space for vaccinated healthcare professionals to promote their activity.

g) About Immunization integrated into healthy ageing policies

What favors it:

- Increasing number of elderly people who actively care about their own health. In Hungary, the health attitude of the elderly has recently changed. They have more and more opportunities to be active participants to maintain their health.
- There are some free vaccines for elderly people (flu, pneumococcus). It is a good practice, that there are vaccines which are easily available for the elderly. Building on this, even more vaccines should be made easily available to the elderly, and not so elderly too.

What hinders:

- Over the age 60, the therapy suppresses the prevention: unfortunately, a higher percentage of older people already suffering from a chronic disease, so their health care activities are focused on treating the disease.
- It's hard to motivate aged people
- It is not enough to deal with the idea of healthy ageing, in old age. The awareness campaigns should be extended to the "younger" adults.

Suggestions:

- **Better communication** about the importance of a relation between healthy ageing and immunization. There is a need for a professionally supported communication campaigns that makes it clear: immunization plays a significant role in healthy ageing.
- Improve communication channels through younger relatives. The family responsibility for each other is an effective medium for learn new information about immunization. Members of the younger generation can help keep the older ones up to

date. The "VÉDEM" can help young people by giving them clear information for seniors.

h) About vaccine delivery in non-clinical settings

What favors it:

• The good practice of vaccination campaigns in schools (HPV, Hepa B). In Hungary, the school health care system is regulated by law. In this context, some mandatory vaccinations are administered in schools for the 6-13 age groups. The school doctor and the school nurse are responsible for the organization and administration, supported by the school management. It would be obvious to improve the existing system. School vaccination can be a good model for vaccination in other non-health facilities. One of these locations could be pharmacies.

What hinders:

- The legal background is not completely regulated: outside school (for mandatory vaccination), vaccines can only be given in health care facilities. This is regulated by law.
- Patients only trust doctors: vaccination outside health care facilities requires not only equipment and facilities, but also properly trained staff. However, because of doctors' overload, this requires qualified health care professionals. One of the main barriers to this is the psychological fact that in Hungary people only trust in doctors and vaccination requires a relationship of trust.

Suggestions:

- The range of the persons authorized to vaccinate should be extended. Under current law, vaccines should only be administered by a physician. In exceptional cases, however, the physician may authorize a qualified health care professional to administer the vaccine, but this is the professional responsibility of the physician. In order to allow a qualified health care professional to administer the vaccine, this regulation needs to be changed. At the same time, responsibility levels need to be redefined, specifically regarding the circumstances of responsible administration and possible side effects. A new liability insurance system needs to be developed.
- Accredited trainings about vaccine administration for other healthcare workers. After changing the legal bases, the professional system must be built up. The minimum

professional conditions for vaccination outside health care facilities should be defined. A safe hospital background should be provided when adverse reactions occur. Appropriate training and further training systems should be developed for qualified nurses.

i) About coverage targets in all groups across the life course

What favors it:

Well-developed vaccination schedule under age 13 which guarantee the high level (over 95%) coverage. This should also be developed in connection with adult vaccination.

• Whole range of vaccines are available for life course immunization. In Hungary, all vaccines that are available for life-long vaccination are registered, has a marketing authorization and available in pharmacies (all vaccines are subject to prescription).

What hinders:

• There are not yet developed vaccination plan over age 13 years old. Professional and non-governmental organizations should propose the introduction of lifelong vaccination. The proposal must be accepted by political decision-makers and provide a legislative background. A lifelong vaccination program should be integrated into the system of national public health preventive projects.

Challenges:

- Citizens don't know more vaccinations beyond the mandatory ones: mandatory vaccines are given to people, so they do not feel the need to be informed about vaccinations. Most people do not even hear about the need for adult vaccinations.
- **High price of vaccines** If they can still get credible information about not mandatory vaccines, the high price will easily scare away them.

Suggestions

Awareness and vaccination campaigns for citizens over 25 years. Most importantly,
adults should seek the appropriate vaccine for them based on relevant professional
information. This requires continuous information. We need campaigns in every area
of the media. Campaigns should involve civic associations alongside professionals.

• The government should **reduce the cost of vaccines**. Previously, all prescription vaccines received 50% support from the state health insurance. There is no financial support currently. This makes it difficult for citizens to have access to vaccines.

j) About timely and accurate data on vaccine uptake

What favors it:

- Well-developed vaccine uptake monitoring system under age 13. The documentation system for mandatory vaccinations is excellent in Hungary. The patient has a paper-based health-record document. The physician will enter the vaccine name and lot number and the date of administration each time the vaccine is administered. This information is also stored in the patient's electronic database. These data are always available when adverse reactions are reported.
- The current paper-based system is perfectly run by the nurses, as evidenced by the high vaccination coverage rate. There is great potential for further development and expansion.

What hinders:

- There are not yet developed vaccine uptake monitoring system over age 13 years, except flu, tetanus and rabies. Non-mandatory vaccines will only be registered if requested by the patient in connection with his or her travel. This data is also electronically recorded by the International Vaccine Centre. Otherwise, when the vaccine is given free of charge (for examples Flu for patients suffering chronic diseases or in case of rabies and tetanus risks, the appropriate vaccine) the physician administering the vaccine uptakes will only confirm the vaccine on the outpatient document.
- **No human resources** for developing the double documentation system electronic and paper based. It causes an unnecessary burden on healthcare workers.

Suggestions

- Health decision-makers should adopt a unified, transparent, traceable electronic documentation system for vaccination monitoring.
- Documentation must be recorded and stored in an **electronic database**. Everyone in Hungary has an electronic client gateway system where some health data is already stored. An appendix of this document could be the personal vaccination record.
- Developing an **IT based infrastructure**.

Final impressions and reflections:

- There is a well-operating vaccination system for children, but there are some hinders and problems.
- There is not enough clear information for citizens about immunization, there should be an information system organized by civic associations with strong support of healthcare professionals and politicians.
- The vaccine uptake monitoring data should be fully digitalized.
- The lifetime immunization approach should be integrated to the national education plan for elementary school students.
- The main problem in Hungary is financial based, it would be great to increase the funding of immunization.

(Written opinion from one of the invited participants, who was not able to taking part on the roundtable meeting, the president of Hungarian Allergy Alliance:

In Hungary there is a strong anti-vaccine activity, especially in larger cities, which is also facilitated by the fact that, in some media, the topics against vaccination, gain a relatively large space and are often more aggressive, while vaccine advocates are too mild.

In my opinion, larger (well-prepared) events would be needed in each region, and short talk to "waiting" groups in clinics and hospitals; school briefings (up to ten minutes at parent meetings!) or municipal hours, short, strong written reviews and answers to any questions you may have. The materials should address not only health gains, but also strong criticism of false opinions. If bigger events could be organized, people who are anti-vaccine should be invited, giving them plenty of room to collide arguments with the healthcare professionals. It could be an option for private providers to be involved in these activities, and if they are successful, a reward system could be devised. Finally, the legal sanctioning of vaccine avoidance is essentially appropriate, but doctors' knowledge in this area should be refined and updated, and then unjustified avoidance (whether medically or parent-initiated) should be sanctioned.)

7. The ACN' contribution on previous publications on the topic

Previous publication on vaccinations, which led to this project, were:

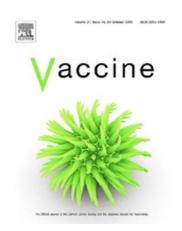
- "A life-course approach to vaccination: adapting European policies²¹".

This report has outlined the benefits and challenges about implementing a life-course approach to vaccination. A change of policies towards a life-course approach may help anticipate new health threats and develop policies that address them. By vaccinating and educating people about vaccination throughout their lives, there will be a population that has a better capacity to lead healthy, productive lives for longer. This, in turn, will contribute to the sustainability of our healthcare systems and the productivity of our societies overall, for current and future generations. For this reason, stakeholders need to come together to implement concrete actions to ensure vaccination achieves its full potential.



- "The life-course approach to vaccination: Harnessing the benefits of vaccination throughout life22."

In this article, the topic of vaccination beyond childhood was addressed. It mains outcomes show how a long life approach to vaccines brings significant benefits at the individual, community and socio-economic levels. The benefits of vaccination beyond childhood still need to be broadly understood and action must be taken by policymakers, healthcare professionals and patient and civil society organizations to ensure that the benefits of vaccination are fully realized. The Five areas of change mentioned in the methodology chapter were defined and the



need to ensure vaccination across the life-course in national immunization programs came out. This included investing in robust data collection and analysis; ensuring coordinated, multidisciplinary leadership from the top; engaging healthcare professionals; changing public perceptions of vaccination; and integrating vaccination into schools and workplaces.

 $^{^{21}\} http://interestgroup.active citizenship.net/files/news-and-events/life_course_vacc_policy_report_interactive.pdf$

²² https://www.sciencedirect.com/science/article/pii/S0264410X19312046?dgcid=coauthor

8. Acknowledgments

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9. Authors

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²⁴ https://vedem.hu/